



PROMISE
CARE SERVICES

Truly The Best Care Provider

HOME CARE SERVICES

ABOUT US

Promise Care Services Ltd is a care provider in the United Kingdom that is registered with the Care Quality Commission. Promise Care Services Ltd is simply enthusiastic and person-centered about the entire social care system in the United Kingdom.

We distinguish ourselves from our competition by approaching the difficulties of UK social care from a fully integrated, honest, and practical standpoint.

We provide genuine, compassionate, and person-centered care to vulnerable persons in need of care and support, whether it be short-term practical daily assistance at home or 24 hour live-in care and palliative care. All Service Users' rights are respected and promoted by us.

We take pleasure in having a well-qualified and devoted team comprised of healthcare professionals, healthcare assistants, and support workers who adhere to the Care Quality Commission's statutory rules.



LIVE IN CARE

Get a professional carer to come and live with you in your home to provide you with around-the-clock care, companionship, and support.



Are you or a loved one in need of live-in care? Look no further than Promise Care Services. Our Live-in Carers are available to provide support throughout the day and even during the night, should you require 24-hour assistance. With our personalized live-in care, you can remain independent while staying safe in the comfort of your own home.

For those who require a more intensive level of support, we offer 24-hour care. Whether you need short-term or long-term assistance, our comprehensive assessment will help identify your exact needs. We work with you to determine where interventions are most needed so that you can achieve your desired outcomes.

Perhaps you are recovering from an illness or injury, or have an ongoing medical condition that requires constant monitoring. Whatever your needs may be, our response is tailored to meet them. We offer a range of options, including a day sitting service to assist with daily living activities, a live-in service for complete peace of mind, a team of Care Support Workers providing round-the-clock coverage, and a night support service with a Care Support Worker at your home every night.

RESPIRE CARE

Short term relief for primary caregivers.

Our Respite care gives main carers short-term relief. It might be scheduled for a single afternoon or for multiple days or weeks. Our respite care service's purpose is to provide carers with a short-term break, whether it lasts hours or weeks. This allows carers to attend appointments, conduct errands, work outside the house, or simply rest and recharge.

Your particular needs and situation will determine the specific services you'll receive with respite care. Respite care workers are generally responsible for keeping the person in their care safe and healthy.

Assistance include housework assistance, dressing and bathing assistance, transportation to medical appointments, general medical care, and companionship.

There are several sorts of respite care to accommodate various conditions and requirements.

Emergency or short-term respite

In-home respite care

Long-term respite

Visiting respite



DOMICILIARY CARE

Live independently in their own homes through our daily care and support visits.

At Promise Care Services, we have extensive experience in providing high-quality Domiciliary Care. Our range of home care and domiciliary care services is designed to meet your individual needs and support you in maintaining your chosen lifestyle. Our top priority is your health and well-being, and we believe that it is important for you to continue to remain at home while maintaining your independence.

Our services are tailored to support you in every aspect of your daily life. We understand that each person we support is unique, with their own needs, preferences, and aspirations for the future. That's why we offer personalised care packages that are designed to meet your specific requirements.

Whether you need assistance with personal care tasks such as bathing and dressing, support with managing your medication, help with housework and shopping, or assistance in accessing the local community, our team of dedicated care professionals is here to provide the care and support you need.



PALLIATIVE CARE

Specialised care for people living with a serious or life-threatening disease.

Promise Care Services provides professional care for you or a loved one who is suffering from a serious or life-threatening illness. The goal of our palliative care is to improve the quality of life of the person with a life-threatening disease and their families by preventing or treating the symptoms and side effects of the disease and its treatment as early as possible, as well as any related psychological and social problems.

Our palliative care focuses on the complete person, not just the condition. It entails a variety of services provided by a variety of specialists, all of whom have equally essential responsibilities.

That is why, in order to support you and your loved one, we collaborate with various healthcare experts such as physicians, nurses, support workers, paramedics, chemists, and physiotherapists.

We support you in a collaborative manner. This involves meeting practical needs as well as offering bereavement counselling. We provide a support system to help you live as fully as possible until death.



NIGHT CARE

Care throughout the night

The end of the workday does not signal the end of responsibilities. After hours, the vast majority of people would still require support and care. This assistance may include aiding you in using the restroom, administering medication, or shifting about in bed so that you stay safe and comfortable during the night.

When you use our night care services, you can rest easy knowing that help is close by. Night care may also serve as a form of respite for family carers who are busy during the day but need to relax in order to continue caring for a loved one the next day.

Based on an individual's personal care needs and preferences, the following are some of the ways their nighttime care needs might be met:

Waking-night care

Sleeping-night care



COMPLEX CARE

Care for people when you or a loved one have chronic or health conditions.

We provide assistance to individuals with long-term health conditions who require care and support to manage their conditions and daily duties in order to live independently in their own homes.

Our complex care is nurse-led and individualised for each client's requirements. We hire carers who have received professional training to care for a variety of conditions. PEG feeding, tracheostomy care, and stoma care are all included in complex day and night care.

Our diverse team is comprised of specialists from various fields, and we only hire individuals who share our values. This is why each member of our team, from hourly workers to registered nurses, is committed to working with dignity, integrity, and sensitivity.

For you or a loved one to live an independent and fruitful life, our carers are capable of providing care and support.

Our approach and attitude towards complex care ensure that you or your loved one are always at the centre of our service.



In need of home care services?

1. Get in touch with us.

Fill out our website's contact form. Our care consultant will contact you to schedule a free 20-minute consultation to explore your care requirements. You'll be scheduled for an in-home assessment.

2. Home Assessment

A care consultant will come to your home to examine and discuss your care requirements. This is completely free and comes with no strings attached. You will receive an accurate and reasonable price for your requirements.

3. Finalisation of the care plan and the carer

You will be supplied with a draught care plan as well as two profiles of carers. Any modifications are permitted, and you can select a care provider who is more suited to your needs.

4. The care process begins.

Care begins after your care plan is finalised.

5. Ongoing assessment

We check in with you on a regular basis to see if you are content with the care You are receiving.





FOR INQUIRIES, CONTACT US.

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